

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: D. AMYOT, et al.

Serial No.: 10/680,345

Filed: October 8, 2003

For: INTERACTIVE CONFLICT RESOLUTION FOR

PERSONALIZED POLICY-BASED SERVICES

Group: 2141

<u>INFORMATION DISCLOSURE STATEMENT</u> <u>UNDER 37 CFR 1.97 & 1.98</u>

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

February 25, 2004

Sir:

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In the matter of the above-identified application, applicants are submitting herewith for the Examiner's consideration copies of documents cited in a communication from a foreign patent office in a counterpart foreign application. The documents are listed on the attached form equivalent to Form PTO-1449.

This information disclosure statement is being submitted before the mailing date of a first office action on the merits.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the

filing of this paper, including extension of time fees, to the deposit account of Antonelli, Terry, Stout & Kraus, LLP, Deposit Account No. 01-2135 (Case: 1244.43183X00), and please credit any excess fees to such deposit account.

Respectfully submitted,

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DES/kmh (703) 312-6600 Attachments

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Form PTO-1449
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ATTY. DKT. NO. 1244.43183X00

SERIAL NO. 10/680,345

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

APPLICANT

D. AMYOT, et al.

(Use several sheets if necessary)

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U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date I	Name	Class	Subclass	Filing Date	
AA							
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FOREIGN PATENT DOCUMENTS

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						Yes	No
AN	[
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

Exam		Date Considered						
	AY AZ	European Search Report; EP 03 25 6555; completed December 19, 2003.						
		289.						
	AW	Present and Future; January 1997; pages 235-246.						
	AV	Telephone Company Perspective; May 23, 1993; pages 1548-1552.						
	AU	T.F. Bowen, et al.; The Feature Interaction Problem in Telecommunications Systems; July 3, 1989; pages 59-62.						